



The Definitive Checklist

How To Prepare For Your Furnace & Duct Cleaning Appointment

Simple Steps to Guarantee a Faster, More Efficient Service Visit

Congratulations on your decision to get your furnace and ducts cleaned. Removing built-up dust, debris and allergens in your home's heat, ventilation and air conditioning (HVAC) system will improve your comfort and quality of life. It will also contribute to better health and safety.

So what do you need to do to get ready for your appointment? We've put together this valuable checklist just for you.

By following these recommendations, you will ensure the quickest possible service, while minimizing any disruption or inconvenience to you and your family (including your pets).

Ahead of your appointment

- ✓ **Go room-to-room to locate all vents throughout your home**

The cleaning technicians will need to access all floor and ceiling vents in your home. This includes hot air and cold air return vents.

- ✓ **Clear area around vents and furnace to ensure easy access**

- ✓ **Ensure nothing is within 1-2 feet of all vents (furniture, lamps, plants etc.)**

This will allow the technicians to complete the work faster.

- ✓ **Remove any objects within a four-foot (1.25 m) radius of your furnace or hot water tank**

The technician will require room to work.



Day of visit

- ✓ **Ensure someone is home during your scheduled appointment time**

Advanpro values your time. We will arrive at the scheduled appointment time. If we are running ahead of schedule we will always call to see if you would like us to arrive prior to the scheduled appointment time. If for any reason your technician is delayed, we will contact you in advance.

- ✓ **Leave adequate parking space in front of your home**

A vacuum truck will need to park within 30 feet (10 m) of your front entrance. It will require approximately 30 feet of parking space in front of your home on the street or if you have a driveway on front drive homes, we may request to park in your driveway

- ✓ **If required, notify your neighbours in advance**

- ✓ **Supervise young children and keep pets in a secure area**

We don't want any escapes. Please be aware the front door will need to remain open throughout the entire cleaning. Also, the sound of the vacuum truck and equipment can be startling for a young child or pet. Keeping them safe and secure will provide greater peace of mind for yourself – and the service technician.

- ✓ **Keep pets safe in a closed room or kennel (if required)**

- ✓ **Remove all clothing from the dryer if having your dryer vents cleaned**

- ✓ **Be open to discussing additional services based on an inspection**

Advanpro and other premium duct cleaning companies will inspect your furnace and vent system. Based on their observations, they may identify the need for one or more of the following services. For example, excessive lint in dryer ducts can pose a fire hazard.

By getting all the work done while the technician is there will save you from booking a follow-up appointment – and can even save you money by bundling it as part of the service.

Optional services may include:

- ▶ Dryer vent cleaning
- ▶ Chimney cleaning
- ▶ Furnace inspection and maintenance
- ▶ Air conditioner inspection and tune-up
- ▶ Furnace tune-up and preventative maintenance service

Payment

Once the service is complete, you will be required to pay the service technician (including GST) before they leave.

We accept cash and cheques or you can pay by **debit or credit card payment**, using our secure, portable payment terminal. Advanpro accepts Visa, Mastercard and American Express.

Curious what to expect during your service appointment?

Download your free copy of Advanpro's *Step-By-Step Guide to Furnace and Air Duct Cleaning*. It covers all the key steps and equipment used in the cleaning process.



Prices & Packages

Silver

High-pressure Air “Blow Gun Method”

\$159⁹⁵ +GST

First 10 vents included

- 🌀 Each additional vent is \$9.95
- 🔄 High-efficiency or A/C Bypass add \$49.95
- ✓ Standard MERV 8 Furnace Filter
- ✓ Remove & Clean Blower Motor
- ✓ Back Skipper
- ✓ Blow Gun High-pressure Air Wash

Platinum

High-speed Rotary “Brush Method”

\$199⁹⁵ +GST

First 10 vents included

- 🌀 Each additional vent is \$13.95
- 🔄 High-efficiency or A/C Bypass add \$49.95
- ✓ Standard MERV 8 Furnace Filter
- ✓ Remove & Clean Blower Motor
- ✓ High Speed Rotary Brush Cleaning

Ultimate Total Care

Furnace Cleaning & Maintenance Plan

\$319⁹⁵ +GST

First 10 vents included

- 🌀 Each additional vent is \$14.95
- 🔄 High-efficiency or A/C Bypass add \$49.95
- ✓ Everything in Platinum Package
- ✓ Reverse Octopus Whip
- ✓ Fresh Air Intake Cleaning
- ✓ Ground Floor Dryer Vent Cleaning
- 🛡️ 2 year Total Care Plan, including:
 - ✓ 2 year furnace filter supply (8 filters)
 - ✓ Priority no-heat emergency call out
 - ✓ 20% discount on all services for 2 years

High-Efficiency (Save \$30+)

For New Furnaces & Homes (2016 or Later)

\$279⁹⁵ +GST

First 10 vents included

- 🌀 Each additional vent is \$13.95
- ✓ Everything in Platinum Package
- 🔄 High-efficiency Essentials including:
 - ✓ High-efficiency or A/C Bypass
 - ✓ Heat Recovery Ventilator Cleaning
 - ✓ Fresh Air Intake Cleaning

Add-on Services

Furnace Tune-up With Furnace & Duct Cleaning: **\$109.95** | Bypass Required for HE Furnaces or A/C (includes patches and sealing): **\$49.95** | Dryer Vent Cleaning (ground floor): **\$59.95** | Dryer Vent Cleaning (2nd floor or rooftop): **\$129.95** | Exhaust Flu Stack Cleaning: **\$89.95** | Microban Duct Work Sanitizing (per furnace): **\$79.95** | Heat Recovery Ventilator Cleaning: **\$59.95** | Additional Furnace Cleaning (per furnace, same property): **\$59.95** | Additional Furnace Cleaning Ultimate Total Care or HE (per furnace, same property): **\$99.95**



Add a furnace tune-up and SAVE \$60

Preventative furnace maintenance can improve furnace performance, extend lifespan and save you money. Add our professional 50-point inspection to your duct and furnace cleaning service and you only pay \$109.95 (regular \$169.95).

- ▶ Prevent unexpected breakdown
- ▶ Save on costly repairs
- ▶ Improve performance to reduce utility bills

**Book in advance or
add at the time of your
appointment**



Questions? Visit advanpro.ca or call us at (403) 873-7779